

Subject	Level 1/ 2 Hospitality and Catering
Specification	WJEC
Recommended Revision Guides	CGP WJEC Level 1/ 2 Hospitality and Catering Revision Guide ISBN 9781837741441
Recommended websites and other resources	Your Google Classroom for Hospitality and Catering - Knowledge Organisers and practice exam Unit 1 revision powerpoints 1.1/1.2/1.3/1.4 on your Google Classroom

Revision List

Topic:

1.1.1 - Hospitality and Catering providers - commercial/non-commercial, residential/non-residential, types of food service, types of residential service, standards and ratings of restaurants and hotels.

1.1.2 - Working in the industry - Job roles: Front of house, housekeeping, kitchen brigade, management. Personal attributes, qualifications, and experience.

1.1.3 - Working Conditions in the industry - Types of contracts and working hours, remuneration, benefits, supply and demand.

1.1.4 - Contributing factors to the success of hospitality and catering provisions - basic costs, gross and net profit, the economy, environmental needs and impact: seasonality, sustainability. New technology, negative and positive impact of media.

1.2.1 - The operation of the front and back of house - workflow, equipment, cleaning materials, documentation, dress code.

1.2.2 - Customer requirements in Hospitality and Catering - customer needs, rights and inclusion, equality.

1.2.3 - Hospitality and Catering provision to meet specific requirements - customer needs/requirements, customer expectations, trends, customer demographics

1.3.1 - Health and safety in hospitality and catering provision - COSHH, HASAWA, RIDDOR, PPER, manual handling

1.3.2 - Food safety - HACCP, risks, hazards, Critical Control Points

1.4.1 - Food related causes of ill health – food poisoning, allergies, intolerances, harmful chemicals in food, food labelling laws, food safety regulations

1.4.2 - Symptoms and signs of food induced ill health – symptoms of food poisoning

1.4.3 - Preventative control measures of food induced ill health – cross contamination, correct temperatures.

1.4.4 The Environmental Health Officer - roles and responsibilities

Example exam questions are on your Google Classroom.